



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our visitors.

Access Statement for the Royal Manor Theatre

Introduction

We are a privately-run company and a registered charity. Our building is used by members of the public. They may be visitors, locals or existing members of the company.

The aim of the company is to promote the advancement and improvement of general education in relation to all aspects of the art of drama and the development of public appreciation of such art.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01305 860792 or visit www.royalmanortheatre.co.uk

Pre-Arrival

- The train station is about a 15-minute drive away
- There are bus stops within easy reach. (2 minutes inbound and 5 minutes outbound)
- The main village is about a 4-minute walk up a steep hill from the theatre.
- There are several local taxi services and we can book these for you if required.
- Our website www.royalmanortheatre.co.uk provides further details of our products, services and facilities.
- We actively encourage feedback on our service, to elevate standards and maintain excellent levels of customer service.
- You can contact us by phone, email or face to face.

Car Parking and Arrival

- Car parking is incredibly limited. The theatre is situated in a residential area. Because of this, there's no specific car park for the building. However, the nearest public car park is only a minute's drive from the theatre. Some people find that parking on-street where permitted is more convenient.
- Access to the building (for the general public) is via the front entrance. There is one step to the front entrance.
- There is no ramp to the front of the building.
- The front doors are not automated.

Main Entrance, Reception and Ticketing Area

- The main foyer has carpet throughout (except WC's).
- The theatre box office is situated directly opposite the main entrance, through a set of double doors.
- There is a small wooden batten in the doorway floor which should be 'stepped over' when entering the hall.
- Guide dogs only.

Theatre auditorium

- The theatre auditorium is located up two flights of stairs.
- Two stair lifts are available for those wishing / able to use them.
- There are handrails on both sides of the stairs.
- There is a large manually operated door at the top of the stairs.
- The theatre seating is of a traditional 'tip-up' design.
- The theatre seats are fixed in 'rows' of 12 or 13.
- The only access to and from the seats is via the aisles at the extreme sides.
- Better legroom may be obtained by sitting in row H or A, or on an aisle seat.
- There are no spaces specifically designed to accommodate a wheelchair, although there is one row with additional space on the aisle that could offer better room for a wheelchair.
- An induction 'Loop' system is installed for hearing aid users.

Public Toilets

- There are Male and Female toilets, all open and available when the building is in use. Hand towels are provided.
- Both toilets are accessed by a narrow manually operated door (opens outwards). Neither sex toilet is currently able to accommodate a wheelchair.

Additional Information

- The theatre is available for private hire.

Future Plans

- Ongoing refurbishment as part of the company's building maintenance schedule.
- Installation of equipment to allow better access to the building when finances permit.

Contact Information

Address:	Royal Manor Theatre, 138a Fortuneswell, Portland, Dorset, DT5 1LT.
Telephone:	01305 860792
Email:	Via website on-line contact form.
Website:	www.royalmanortheatre.co.uk
Hours Of Operation:	Subject to specific events
Local Carers:	NHS Direct - 111
Local Equipment Hire:	Dorset Mobility - Tel: 01305 781122 Active Mobility - Tel: 01305 774422
Local Accessible Taxi:	Bee Cars – 01305 775151 Weyline – 01305 777777
Local Public Transport:	Traveline - 0871 2002233